Practice

3. Write a sentence to explain the following words:

* regular b special

c sweet trolley d meat trolley

e soup of the day

* Example: A ’regular’ is a customer who goes to the same bar, restaurant or shop very often.

4. In the text find words for the following descriptions:

a. one of the periods during each day and night when workers are at work

b. a board on the wall that you put information or pictures on

c. a single thing, especially part of a list, group or set

d. a section of dining-room served by one waiter or a group of waiters

e. the people who work for an organization

1. Divide the following words into groups around the four key words given below.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| item | carver | customer | regular | soup of the day |
| headwaiter | dish | client | wine waiter | maître d’ |
| booking | napkin | special | dinner plate | reservations book |
| glass | knife | busboy | dessert | guest |
| cutlery | cover | salt shaker | main course | soup plate |
| fork | starter | sommelier | wine glass |  |
| menu |  |  |  |  |  |
|  |  |  |  |  |  |
| staff |  |  |  |  |  |

table utensils

booking a table

1. Complete the sentences. Use nouns denoting guests, jobs, dishes, courses, etc.

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. | The barmen knows all his |  |  |  |  | by name. |  |  |  |
| 2. | The waiter refused to clear the table, he said it wasn’t his |  |  |  | . |
| 3. | Without looking into the menu we ordered |  |  |  |  |  | and |
|  | grilled fish. |  |  |  |  |  |  |  |
| 4. | There’s ice-cream for |  |  |  | . |  |  |  |  |  |
| 5. | Our maître d’ started his career as a |  |  |  |  |  | , at the |
|  | age of 16. |  |  |  |  |  |  |  |

1. The hotel’s regular clients often asked for dishes that were not on the

>

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 7. | The staff knew the lady well | she had been a |  |  | at |
|  | the Hotel for years. |  |  |  |
| 8. | The waiters should be familiar with the |  |  | they |
|  | are selling. |  |  |  |

1. The menu was not exactly the same every day | there was a daily and 6 new dishes each week.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 10. | I usually work the night |  |  | , which is from 10 at |
|  | night till 6 in the morning. |  |  |
| 11. | Today’s |  |  |  | is roast lamb. |

* Examples: I want you to open the door.

Do you want me to change the flowers?

I don’t want you to get into any conversation with the guest. Just smile.

1. (You must clear the table.) I want
2. (Shall I answer the phone?) Do you want me
3. (Straighten the napkins!) I want
4. (Shall I bring a clean table cloth?) Do you
5. (Assign the tables to clients.) I want
6. (Don’t stand around.) I don’t want
7. (Clear the stations.)

* 1. (Don’t argue with customers.)
	2. (Shall I copy each reservation onto the daily sheet?)
	3. (You must handle this delicate problem carefully.)
1. Insert prepositions.

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. | He arrived |  |  |  |  | 10.30. |  |  |  |  |  |  |  |  |  |  |
| 2. | The restaurant was divided |  |  |  | four stations. |
| 3. | There was one waiter |  |  |  |  |  |  | the sweet trolley. |
| 4. | He looked |  |  |  |  | the luncheon reservations. |  |
| 5. | He sat down |  |  |  |  |  | a table. |  |  |  |  |  |  |  |
| 6. | He assigned tables |  |  |  | clients. |  |
| 7. | He usually held |  |  |  |  |  |  | a few tables |  |  | case a regular showed |
|  |  |  | the last minute. |  |  |  |  |  |  |  |  |  |
| 8. | He was not happy |  |  | his table. |  |
| 9. | He subjected the busboys |  |  |  |  | a close inspection. |
| 10. | He recited the menu item |  |  |  |  | item. |  |

9. Match the job title with the job description

sandwich maker

busser

carver

sanitation/maintenance workers

waiter/waitress

maître d’hôtel

(maître d’)

sommelier

Welcomes the guests to the restaurant, deals with complaints, gives orders to waiters.

Serves customers: takes orders, brings food.

Makes sandwiches, but is also involved in prepar-ing fillings and dressings. This position is for a quick, careful and creative worker.

Takes drink orders, advises on wine, serves wine.

Sets and clears the table.

Carves a large piece of meat into smaller pieces.

These are kitchen porters, dish washers, and pot washers, who clean and wash cooking utensils and equipment, walls, and floors.

162

1. CROSSWORD PUZZLE.

Guess the word by its description. Then read down the box to flnd one more word meaning ’a man who takes drink orders and advises on wine’.

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | *†* |  | *†* |  |  |  | *†* |  |  |  |

2

3

4 *†*

5

6

7

8

9

* the special soup that a restaurant serves on a particular day;
* a small table on very small wheels from which food and drinks are served;

3 a single thing, especially part of a list, group or set;

* someone who is in charge of a dining-room in a restaurant, and who welcomes guests, gives orders to waiters, etc.;
	+ food or a dish that is made for a special purpose, on a particular day;

6 someone who pays for services in a restaurant, a shop, company, etc.;

7 a restaurant employee who serves customers, takes orders, brings food; 8 someone who carves a large piece of meat into smaller pieces;

9 a customer who goes to the same bar, restaurant, shop, etc. very often.

1. The duties of a waiter. Complete the following phrases.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 1. | To explain |  |  |  |  | on the menu |
| 2. | To |  |  |  | water |
| 3. | To |  |  |  | extra covers |
| 4. | To serve non-alcoholic |  |  |  |  | to guests |
| 5. | To |  |  | food order / drink order |
| 6. | To |  |  | dishes to customers |
| 7. | To welcome and |  |  |  | guests |
| 8. | To |  | reservations |