## Unit 9

In the Dining Room: Dialogues

Dialogues

##### Work in pairs.

**Read and practice different variations of the dialogue.**

1. **Booking a table in a Restaurant by phone.**

Waiter: Good morning,

afternoon, evening

this is the *. . .* restaurant. Can I help you?

Caller: I’d like to book a table for 2

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this evening. next Monday.

Waiter: Certainly, sir.

madam.

What time would you like your table? For what time?

Caller: At *. . .* .

For *. . .* .

Waiter: And your name, sir?

madam?

##### Refusing a booking.

Employee: Restaurant. May I help you?

Caller: I’d like to reserve a table for four this evening at 8.00.

Employee: I’m sorry sir. There aren’t any tables left for 8.00, but we can give you a table at 9.30.

Caller: No, that’s too late.

Employee: I’m sorry, sir.

Caller: Thank you.

Employee: Thank you. Good-bye.

##### Make up similar dialogues. Use the following expressions:

* I’m sorry we’re not open on *. . .* (day).
* We close at *. . .* (time).
* We are not open until *. . .* (time).
* I’m sorry, there aren’t any tables left for *. . .* (time), but we can give you a table at *. . .* (time).
* I’m sorry, the restaurant is full.

##### Telling the diner there isn’t a table.

Waiter: Good afternoon.

Diner: Good afternoon. Have you got a table for two?

Waiter: Have you a reservation?

Diner: No, I’m afraid, we haven’t. We’ve just arrived in town.

Waiter: I’m sorry, the restaurant is full now, but we can seat you in about half an hour. You can wait in the lounge (bar) if you like, and we’ll call you when we have a table.

Caller: Okay.

Waiter: (20 minutes later) Your table is ready. Could you come with me, please?

##### Taking a drink order.

1. Waiter: Can I get you something

Would you like something

Guest: Yes please. Could you get me

I’d like I’ll have

to drink, sir?

madam?

a dry martini. whiskey and soda. a glass of beer. plum brandy. vodka.

Waiter: Would you like anything with it?

With ice and lemon?

1. Station waiter: Would you like an aperitif before you order?

Guest: No, I think we’d like to order straight away.

1. Waiter: Good evening, sir. Would you like a table for two?

Guest: Yes, please.

Waiter: Would you like a table in the corner?

Guest: Yes, that would be fine. It looks nice and quiet over here.

Waiter: Would you like to order an aperitif?

Guest: Yes, please, a Cinzano and a dry Martini.

##### Taking an order.

1. Waiter: Can I take your

Would you like to

order now, sir?

madam?

Guest: Yes please. To start with

For starters

I’d like I’ll have

soup.

prawn cocktail. grapefruit juice. tomato juice. melon.

Waiter: (repeat the order) And what would you like

will you have

Guest: I’ll have pork.

steak. beef. veal.

Waiter: How would you like your steak done?

Guest: I’ll have it well-done.

rare. medium.

to follow?

for the main course?

1. Guest: Have you any meat?

soup? etc.

Waiter: Certainly, sir.

madam.

What kind of *. . .* would you like? I’ll get you some straight away.

1. Waiter: What, would you like to start with, Would you like a starter

Guest: No, thank you Nothing to start with,

I won’t have a starter. of the main dish).

Waiter: (repeat the order) Very good, sir,

sir? madam?

I’ll just have (the name

and

what vegetables would you like would you like any vegetables

Guest: (Yes please.) I’ll have

I won’t have any

madam,

(to go) with it?

(the name of a vegetable)

##### Main dish:

grilled  fried 

.

roast  lamb roast  chicken roast

pork fried

.

fish

kebab 

##### Vegetables:

French fried 

curried 

cabbage cauliflower

grilled

grilled

boiled

roast creamed

 potatoes



beans

pepper (sweet) rice

##### Ordering Meat

Waiter: Would you like to order, sir?

Guest: Yes, I’ll have a steak and chips, please.

Waiter: How would you like the steak? (Would you like it) Rare, medium or well done?

Guest: Rare.

Waiter: Would you like a salad?

Guest: Yes, please.

Waiter: What kind of vegetables would you like? **We’ve got a choice of**

fresh asparagus, green beans, spinach and grilled tomatoes.

Guest: I’ll have some tomatoes with Hollandaise sauce.

Waiter: I’m sorry, we haven’t got any Hollandaise sauce. It’s served with melted butter.

Guest: Mmm *. . .* OK.

Waiter: Would you like anything to drink?

Guest: Yes. A glass of Beaujolais, please.

1. **Recommending today’s special.** Waiter: What would you like to have? Guest: I can’t decide.

Waiter: Today’s special is roast leg of lamb with saut´eed potatoes and

Waiter green beans.

Guest: No. I’m not that hungry. What else do you recommend?

Waiter: I’d suggest sole, then.

Guest: That sounds fine.

Waiter: Would you like salad with it, sir?

Guest: Yes, please. A mixed salad.

Waiter: Yes, sir.

Guest: And can I have some rice with the sole, please?

Waiter: Yes, sir.

**Note**: Other ways of saying ”I’d suggest sole.”:

* + Perhaps I could recommend *. . .*
  + Perhaps you might like *. . .*
  + I would recommend *. . .*
  + I would suggest *. . .*

##### Make up similar dialogues.

* + The sole is delicious.
  + The chops are very good.
  + Why don’t you try *. . .* ?
  + How would you like *. . .* ?

##### Recommend the following dishes to your guests:

* + - Roast sirloin
    - Beef goulash
    - Saddle of lamb
    - Roast lamb

##### Paying the bill.

1. Waiter: Would you like anything else!

Diner: No, thank you. Can I have the bill, please?

*. . .*

(Waiter brings the bill) Is service included?

Waiter: Yes, sir.

(Waiter takes money and returns with the receipt and change) I hope you enjoyed your dinner.

1. Waiter: Would you like anything else!

Diner: No, thanks, just bring the bill, please. (Waiter brings bill)

Will you take a check?

Waiter: Certainly, sir. Just put your address on the back. (Diner gives check)

Thank you, sir. Have a nice day.

Diner: Thank you.

1. Waiter: Would you like anything else!

Diner: No, thank you. Could I pay, please? (Waiter brings bill)

Waiter: Would you like to put it on your hotel bill?

Diner: Yes, please.

Waiter: What’s your room number?

Diner: 610.

Waiter: Thank you. I hope you enjoyed your lunch.

1. Diner: The bill, please.

Waiter: Yes, sir. I’ll be along in a moment.

*. . .*

(Waiter brings the bill) Diner: What’s the 9 francs for? Waiter: For the three coffees.

Diner: We only had two!

(Waiter checks bill)

Waiter: I’m very sorry, sir.

(Waiter changes the amount)

Diner: Will you take a check?

Waiter: I’m sorry, sir. We don’t accept checks. It’s the policy of the restaurant.

Diner: Well, that’s all I have!

Waiter: Just a moment, please. I’ll get the Manager.

##### Complaints.

**Complaints about the food**

|  |  |  |
| --- | --- | --- |
| **a** | Diner: | Waiter! |
|  | Waiter: | Yes, sir? |
|  | Diner: | This meat’s raw! I told you I wanted it well done! |
|  | Waiter: | I’m terribly sorry, sir. Would you like it cooked a little |
|  |  | more?*∗* |
|  | Diner: | How long will that take? |
|  | Waiter: | Just a few minutes. Would you like a salad, while you’re |
|  |  | waiting? |
|  | Diner: | No, thanks, but tell them to hurry. |
|  | Waiter: | Yes, sir. |
| **b** | Diner: | Waiter! |
|  | Waiter: | Yes, sir? |
|  | Diner: | This coffee’s too strong. |
|  | Waiter: | I’m sorry, sir. I’ll get you another one.*∗∗* |
| **c** | Waiter: | Is everything all right? |
|  | Diner: | This perch tastes as if it were caught a year ago. |
|  | Waiter: | I’m terribly sorry, sir. I can give you something else, if |
|  |  | you’d like. |
|  | Diner: | Well, I’d like some fresh fish as you advertised. |
|  | Waiter: | I’ll speak to the chef and see what he can do. |
|  |  | *. . .* |
|  |  | I can give you a fillet of sole, sir. |
|  | Diner: | Well, okay; but I hope it wasn’t caught when the perch was. |

*∗* also: Would you like me to send it back?

*∗∗* also: I’ll have them make you another one.

##### Complaints about the service

Diner: Waiter!

Waiter: Yes, sir?

Diner: I’ve been trying to catch your attention for the last 15 min- utes.

Waiter: I’m sorry, sir. We’re terribly busy.

Diner: How much longer are we going to have to wait for our din- ner?

Waiter: I’m afraid duck takes quite a while to prepare. I’ll see about your order. Would you like a salad while you’re waiting?

Diner: No, thank you.

##### Complaints about the dining room

Diner 1: Waiter!

Waiter: Yes, sir?

Diner 1: My wife’s freezing.

Waiter: I’m sorry, sir. I can’t turn down the air-conditioning, be- cause we’ve had several complaints that it’s too warm in here. Why don’t you put on your jacket?

Diner 2: I don’t particularly care for eating with my jacket on.

Waiter: Perhaps, you’d rather sit over there in the corner? There’s less draught.

Diner 1: Thank you very much.