Dialogues

##### The person taking breakfast order often has to ask questions to state or describe the order clearly and exactly, for example:

Guest: I’d like some tea, please.

##### Waiter: Would you like it with milk or lemon?

Guest: Can I have some fruit juice, please?

##### Waiter: Would you like orange juice or grapefruit juice?

**Make up similar conversations between a guest and a waiter, using the following:**

GUEST

bacon and eggs an egg

tea

fruit juice hot drink coffee fried eggs

breakfast rolls

WAITER / WAITRESS

scrambled or fried? poached or boiled with milk or lemon? apple or pineapple? tea or coffee?

with cream or without? with ham or bacon?

with butter or margarine

##### Taking breakfast order

1. **Read and role play the following dialogues.**
	1. Employee: Room Service. May I help you? Caller: Yes, I’d like some breakfast. Employee: What’s your room number, sir? Caller: 106.

Employee: A continental breakfast, sir?

Caller: Yes, please. Employee: With coffee or tea? Caller: Coffee, please.

Employee: Orange juice or grapefruit?

Caller: Orange juice, please. Employee: For just one person? *∗* Caller: Yes. How long will it take? Employee: About 15 minutes. *∗∗* Caller: Okay. Thank you.

Employee: Thank you. Good-bye.

*∗* For how many?

How many?

How many would you like? Just one portion?

*∗∗* It won’t take long.

The waiter will be up in a moment. He’ll be up right away.

He’ll be up immediately.

He’ll be up as soon as possible.

* 1. Employee: Room service. Can I help you?

Caller: I’d like some breakfast, please.

Employee: I’m sorry. We don’t start serving until 7.00, sir.

Caller: Okay. Thank you.

* 1. Employee: Room Service.

Caller: I’d like some bacon, boiled eggs, toasts and a cup of black coffee, please.

Employee: How would you like your eggs, sir?

Caller: Lightly done.

Employee: What’s your room number, please?

Caller: 325.

Caller: Thank you.

##### Complete the following dialogues.

1. **Fill in the missing words.**
	* — Room service. May I you?
		+ Yes, I’d like some .
		+ What’s your room number, please?

— 106.

* + - A breakfast, sir?
		- Yes, with juice and coffee.
		- For just one ?
		- Yes. How long will it ?
		- The waiter will be up away.
	+ — Room service. I help you?
		- I’d some breakfast.
		- I’m sorry. Breakfast is till 10, so the kitchen is

 now. We open at 11.30. You can

lunch then.

##### Complete the waiter’s half of the dialogue.

* — Room Service. Can I help you?
	+ Could I have breakfast straight away, please?

—

* + I’d like grapefruit juice, skip the cereal, just bacon, sausage and egg.

—

* + Oh, fried, I suppose. No, no, hang on, I’ll have scrambled egg for a change.

—

* + Black coffee.

—

* + Two–one–four.
* — Room Service. May I help you?
	+ This is room seven–oh–one. Can we order breakfast, please?

—

* + One orange juice and one grapefruit. Boiled eggs for both of us.

—

* + I’d like it boiled for three and a half minutes only.

—

* + It’s rolls for one and toasts for one.

—

* + Tea for two with lemon. How long will it take?

—

##### Role playing. Study the roles, then act out the dialogue. Change roles and repeat the exercise.

a) Caller

You’d like some breakfast.

You’d like boiled eggs for yourself and porridge for the children.

You’ll take tea with milk and milk for the children.

You’d like rolls and some jam and butter.

Your room is 405.

Employee

Answer the phone.

Find out how the caller would like the eggs.

Find out what they would like to drink.

Find out if they would like bread or rolls.

Find out the room number.

1. Caller

You’d like some scrambled eggs on toast for yourself and grilled sausages and tomatoes for your husband.

Your room number is 345.

You want to know how long it will take.

Employee

Answer the phone.

Find out if the caller would like tea or coffee.

Find out the caller’s room number.

The waiter will bring it as soon as pos- sible.

1. Guest

Your aunt is unwell. She is in bed. Ask the waiter to bring breakfast to her room. Ask him to make an exception.

You order tomato juice, hot cocoa, rolls, butter and jam.

Waiter

Meals are not as a rule served in the rooms.

Find out what she would like to have. You’ll bring it right away.